

Accu-Lube®

Repair Center

REPAIR POLICY:

- **Free Quotes within 48 Hours**
- **48 Hours to Repair**
upon approval of the quote
- **Labor Charge: \$100/hour**
minimum 1 hour charge

Contact
Customer Service
800-452-5823 EXT. 2



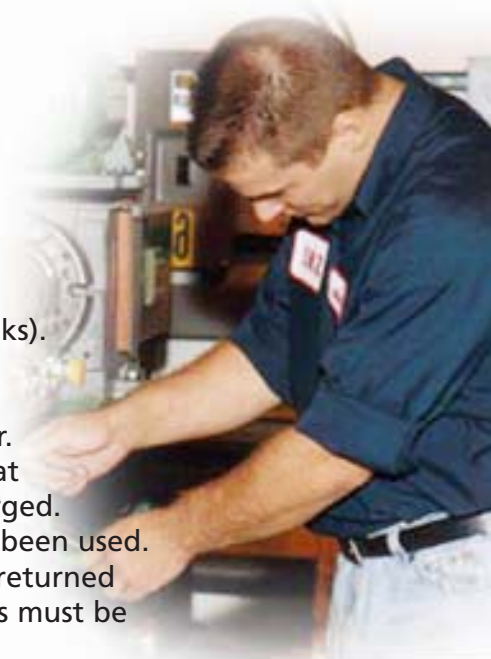
Two-year warranty on Accu-Lube Standard Applicators from date of purchase

2-Year warranty covers:

- Manufacture defects
- Pumps that stop pumping lubricant (broken, stuck or jammed piston)
- Profuse leaking (puddle of oil on bottom of applicator)
- Frequency generator that stopped working (as long as only clean dry oil free air has been run through it).

2-Year warranty does not cover:

- Normal wear and tear (hoses get old and brittle, pump stack develop small leaks).
- Pumps that stop working due to metal chips getting jammed or lodged in the piston chamber. This is a common problem if chips get into the reservoir.
- Frequency generators that stopped working due to dirty or oily compressed air.
- Cleaning the applicator is the customer responsibility. If an applicator arrives at the Repair Center too dirty to evaluate or work on, a cleaning fee will be charged.
- Warranties become null and void when Lubricants other than Accu-Lube have been used.
- Freight to the Repair Center is the customer responsibility. Applicators will be returned via UPS Ground at ITW's expense. If rush delivery is ordered all freight charges must be paid by the customer.



Contact Customer Service at 800-452-5823 Ext.2
to receive an RGA (Return Goods Authorization) number.

ITW Rocol® North America



Tel (800) 452-5823 or (847) 657-5278 • Fax (800) 952-5823 or (847) 657-4897 • www.rocolnorthamerica.com